

Eleonora Magro

HCI MASTER'S STUDENT

HCI Master's student with a background in Psychology, bridging cognitive science with digital product design.
I am focused on translating user needs into intuitive UX solutions

Currently seeking a UX Design Internship to contribute to real-world projects

 [LinkedIn Profile](#)
 [Portfolio](#)



Education

2025 - in progress

Trento

Master's Degree in Human-Computer Interaction

University of Trento

2022 -2025

Venice

Bachelor's Degree in Psychological Sciences

IUSVE

Competences

Soft Skills	Hard Skills
Creative Problem Solving	Interaction Design
Interdisciplinary Thinking	Research Methods
Collaborative Design	Interactive Prototyping
Active Listening	Research Methodology
Critical Thinking	Behavioral Observation
Interpersonal Communication	Interviewing Techniques

Work Experience

March 2025 - June 2025

Noventa di Piave

Sales Assistant

Prada

- Applied active listening to identify customer needs and pain points, providing tailored solutions to an international clientele
- Effectively managed high-pressure customer interactions, delivering empathetic, efficient, and solution-oriented support

October 2023 - May 2024

Treviso

Cashier

Treviso Tiramisù

- Managed POS transactions and daily store operations, ensuring efficiency and a seamless customer experience
- Executed promotional initiatives to enhance product visibility and drive customer engagement

July 2024 - September 2024

Noventa di Piave

Sales Assistant

Birkenstock

- Streamlined stockroom organization and visual merchandising to boost store efficiency and customer flow
- Thrived in a fast-paced retail team, ensuring smooth operations and consistent service

June 2023 - September 2023

Noventa di Piave

Sales Assistant

Isabel Marant

- Curated high-impact product displays to strengthen visual appeal and customer engagement
- Analyzed inventory trends to streamline restocking and ensure consistent product availability

Languages

Italian (Native Speaker)
English (C1 - CAE)
Spanish (B2 - DELE)

Beyond Work

Fashion and Visual Culture
Psychology and Human Behaviour
Literature across Genres
Travel and Cultural Discovery

Softwares

Figma
Canva
R (Basic)
JavaScript (Basic)